



## NOTICE ON FILING CUSTOMERS' COMPLAINTS

Complaints can be submitted in the following ways:

**Personally:**  
in the CARWIZ  
rent a car  
business premises

or

**By mail to the address:**

Pace Car Rental Ltd., 40 14th St, Marlboro,  
Sandton, 2192

or

**Through e-mail:**

[customer.support@carwizrentacar.co.za](mailto:customer.support@carwizrentacar.co.za)

Your complaint will be answered within 15 days of its receipt.

Required information: name and surname of the person filing the complaint,  
the exact address for submission of responses.

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SIGNATURE AND STAMP